Colour Code: Green Initial self rating Date: Blue Review Self Rating Date: ; Orange Rating by Observer Date:

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | Active listener | Tolerate silence | Tolerate emotion | Introduction Skill | Open  Question | Focused Question | Probing Question | Reflect | Paraphrase | Clarify | Summarise |
| 10 Excellent |  |  |  |  |  |  |  |  |  |  |  |
| 9 |  |  |  |  |  |  |  |  |  |  |  |
| 8 Strong |  |  |  |  |  |  |  |  |  |  |  |
| 7 |  |  |  |  |  |  |  |  |  |  |  |
| 6 |  |  |  |  |  |  |  |  |  |  |  |
| 5 Present |  |  |  |  |  |  |  |  |  |  |  |
| 4 |  |  |  |  |  |  |  |  |  |  |  |
| 3 weak |  |  |  |  |  |  |  |  |  |  |  |
| 2 |  |  |  |  |  |  |  |  |  |  |  |
| 1 |  |  |  |  |  |  |  |  |  |  |  |
| 0 Absent |  |  |  |  |  |  |  |  |  |  |  |

Use this rating scale to determine, on self assessment, where your strengths and weaknesses lie in relation to communication.